

### **Who are Global Mediation?**

Global Mediation was established in 1999 by Adam Gersch, a barrister and CEDR Accredited Mediator.

The high quality of our services has been externally audited, recognised and accredited.

Initially, the company concentrated on SEN mediation. In 2014 changes in legislation meant there was a huge increase in the number of SEN mediations and Global now has contracts with over 60 local authorities.

Over time, as the company has expanded and the panel of mediators has increased, it has been possible to offer a wide range of mediation services, covering all aspects of personal and professional life.

In addition, we are able to offer an extensive range of education and training programmes, helping clients to recognise and effectively manage conflict themselves.

**What is mediation?** Mediation is a structured, interactive process where an impartial third party (in this case Global Mediation) neutrally assists disputing parties in resolving conflict through the use of specialised communication and negotiation techniques.

### **What do Global Mediation do?**

- improve the channels of communication and understanding between the parties
- progress towards and then reach realistic, practical solutions that meet the needs of all concerned, especially the child

**What does SEN stand for?** Special Educational Needs.

**What is a SENCO?** SENCO ("Special Educational Needs Co-ordinator") is an appointed qualified teacher in mainstream schools who has extra SEN training. Their role is to oversee SEN policy and provision for pupils. This could be the Headteacher but could also be a class Teacher who has had additional training.

**What is an EHC Plan?** An education, health and care ( EHC ) plan is for children and young people aged up to 25 who need more support than is available through special educational needs support. EHC plans identify educational, health and social needs and set out the additional support to meet those needs.

### **What is a Part 1 Certificate?**

A Part 1 Certificate is a document which allows parents who have chosen not to participate in mediation, to lodge an appeal with their SEND Tribunal to challenge their Local Authorities' decision regarding their EHCP.

It is valid for 1 month from the date of issue, but can only be issued provided:

- The parent is within 2 months from the date of their decision letter/final plan.
- Their referral reason is not just about section I: School Placement only.

**What is an 'LA'?** LA stands for Local Authority. A local authority is an organisation that is officially responsible for all the public services and facilities in a particular area.

**What is a 'CCG'?** Clinical commissioning groups (CCGs) were NHS organisations set up by the Health and Social Care Act 2012 to organise the delivery of NHS services in each of their local areas in England. On 1 July 2022 they were replaced by Integrated Care Systems as a result of the Health and Care Act 2022.